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News Release

Released: November 29, 2006 at 6:00 p.m.
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Wayne County Airport Authority and Off-Airport Commercial Transportation Providers Agree to New Procedures

--New procedures maintain Airport's position against solicitation while allowing drivers to assist customers in bag claim areas

The Wayne County Airport Authority (WCAA) and off-airport commercial transportation providers have agreed to new procedures at Detroit Metropolitan Airport (DTW) that allow authorized drivers of reserved/pre-arranged luxury sedans, limousines and other commercial vehicles to greet and assist arriving customers in the baggage claim areas of all terminals while continuing to prohibit the solicitation of arriving passengers.

The procedures include a designated area for authorized off-airport drivers greeting arriving customers. All authorized drivers will be able to assist their customers with their luggage and direct them to their vehicles.

All vehicle-for-hire drivers must park in the designated ground transportation areas and obtain specific credentials from the airport's ground transportation office prior to entering the terminals.

The new procedure applies to reserved/pre-arranged luxury sedans, limousines and other commercial vehicles and was announced jointly today by WCAA and the Great Lakes Limousine Association (GLLA).

"The new procedures allow the airport to maintain its strong position against solicitation while allowing drivers to assist our mutual customers in the bag claim areas," said WCAA CEO Lester Robinson.

"We are pleased to have come to an agreement on procedures that are in the best interest of travelers who use reserved/pre-arranged luxury sedans and limousine services," said GLLA Spokesman Tom Constand.